

Spectrum Freight Limited

Company Quality Policy

The Managing Director is committed to the effective implementation of a company wide Quality Management System, which will be fully compliant to **EN ISO 9001**. The company recognise that the implementation of this international standard will create a very effective method of ensuring that customer needs and requirements are satisfied.

The Management will ensure the ongoing effectiveness of the standard is met and adhered too, with an ongoing requirement within the company to see that **continual improvement of its processes** is achieved.

The company will work closely with customers to ensure their views as to the performance of Spectrum Freight are taken into account thus **further improving customer service**.

The company will train all personnel to a suitably high standard which ensures it has the ability to carry out work in accordance with requirements of its customers. To aid **continual improvement the organisation will set suitable quality objectives, which will further improve effectiveness of our activities providing further long term customer benefit**.

This Quality Policy Statement will be communicated to all company personnel and will be displayed within the company as evidence of our ongoing desire to meet and satisfy customer requirements as well as working in accordance with an internationally approved Quality Management Standard.

D B Stevens

David Stevens
Managing Director
11th January 2019